- Release Notes -

Product: RiskMan

Version: 220901

Overview: This document describes all fixes made to Riskman version 2209 (release date September 2022).

Last updated: September 30, 2022

CONTENTS

INTRODUCTION

This document supplies an overview of new features, and enhancements to existing features, included in RiskMan version **2209**. The earlier released version of RiskMan was 2206.
All new features introduced in a new version of RiskMan are turned OFF by default, unless stated otherwise. This allows for decision to adopt new features, decide who will use the new features and complete change management tasks.

This document does not include corrections, improvements, bug fixes, and other “invisible” changes made to the back end of the system, however an exhaustive list of these modifications can be found by navigating to *Help* > *Release History*.

Should you have further questions about the content of this document, please contact RiskMan Support on **+61 3 9686 5456**, or via SupportHUB
If you would like to enquire about formal training for any of the features listed in this document, please contact the training team on **+61 3 9686 0009**, or via email: training@rldatix.com.

APPLICATION MANAGEMENT

Security Testing

Each release is subjected to automated testing against the 10 known Open Web Application Security Project (OWASP) security vulnerabilities. The top 10 known OWASP security vulnerabilities can be viewed here https://owasp.org/www-project-top-ten/

In the event of a High rated outcome, RLDatix undertakes a risk assessment to ensure any resolution implemented will not result in a negative impact on the application. The vulnerability will either be resolved prior to release, or if unable to be resolved, the vulnerability will be internally managed on the RLDatix APAC Risk Register.

If the event of a medium outcome, then RLDatix will work to resolve the vulnerability, where possible prior to release or if unable, then the vulnerability will be placed on the development pathway.
If the event of a Low or Information Only outcome, RLDatix consider the applicability and if to be resolved included on the product roadmap for future development.

Regression Testing

Regression testing occurs prior to every release and focuses on the likelihood that Bugs may have been reintroduced into the latest version.

Any reintroduced Bugs are resolved, or the feature disabled to enable release, and the Bug managed as part of the development pathway.

Functionality Testing

Functionality testing is completed by RLDatix employees to ensure that all features are working as expected. The results are reviewed, and any issues are resolved prior to release.

ENHANCEMENTS AND CHANGES

Enhancements and changes are rated on a scale of 1 to 3 by their significance and need for training. Some enhancements and modifications made to existing system features might be invisible

Significance Scale Explanation

● ○ ○	A small change that would scarcely be noticed, or something has been made much easier than before
● ● ○	A significant change: expansion of existing functionality that may change the way you use the system
● ● ●	A major enhancement or modification that would require proper planning to be rolled out

Need for Training Scale Explanation

● ○ ○	Users may only need to be told about the change; intuitive and simple, so usually no training required
● ● ○	A change that will likely require internal training to ensure proper use; you may pick it up yourself
● ● ●	A change which is highly involved and is likely to require RiskMan training in its proper use

Note: This release includes capabilities related to VHIMS2. VHIMS2 is to allow for compliance with reporting requirements. This information and detail are only available / applicable to VHIMS2 clients.

VERSION 22.09.01

Fixes

Resolved an issue in Alerts Version 2 where the related table extension fields were incorrectly appearing in the condition builder and email fields when the focus of the alert was not set for the related table

Module(s): Alerts V2

Key: RMI-8897

Resolved an issue in Alerts Version 2 which could result in a condition value with a comma incorrectly being encoded, which could result in the condition never being met when the value was selected in an alert. For example, if an alert condition was entered as "Site = Albany Downs, Qld", when an incident was entered with this value it would not be found by the alert as it was incorrectly looking for a Site of Albany Downs @@ Qld

Module(s): Alerts V2

Key: RMI-8984

Resolved an issue which caused users to receive a "You do not have access to this record" message when trying to access an Incident/Feedback record via the Homepage Outstanding Task Widget which they were sent via a Journal

Module(s): Homepage

Key: RMI-8841

Resolved an issue which caused users to receive a "You do not have access to this record" message when trying to access an Incident/Feedback record via the Go To which they were sent via a Journal

Module(s): Miscellaneous | Go To

Key: RMI-8839

Resolved an issue which caused users to receive a "You do not have access to this record" message when trying to access an Incident/Feedback record via the Go To which they were sent via a Distribution List

Module(s): Miscellaneous | Go To

Key: RMI-8833

Resolved an issue which caused users to receive a "You do not have access to this record" message when trying to access an Incident/Feedback record via Reminders and Alerts page which they were sent via a Journal
Module(s): Miscellaneous | Reminders & Alerts
Key: RMI-8840

Improved the queries used in the QASearch page (e.g., Find Related Feedback field) to ensure they are not running multiple times which could cause performance issues across a RiskMan system
Module(s): Performance | Code-related
Key: RMI-8896

Resolved an issue with the "Incident Explorer" page which was preventing it from opening and easily downloading the export
Module(s): Record Management | Incident Explorer
Key: RMI-1488

Resolved an issue in the old Feedback module reports page which prevented users from filtering the Management Summary or Comprehensive Custom Report
Module(s): Analysis
Key: RMI-8898

Resolved an issue in Reports V2 My Reports which prevented cloning of reports which include an apostrophe in the report name
Module(s): Analysis | Reports Library
Key: RMI-8917

Resolved an issue in the non-posting paradigm register listing pages which prevented Change Columns from allowing users to modify their current selected columns
Module(s): List Page
Key: RMI-8967

VERSION 22.09

New Features and Changes

The storage structure for Personal Alert information has been redesigned as part of our ongoing strategy to improve system wide performance

Significance: ● ○ ○ Need for training: ● ○ ○

Module(s): Record Management Tools | Personal Alerts

Key: RMI-4403

In the Personal Alerts a new free-text field has been added so users can optionally enter in a comment or reason for themselves as to why they were adding the personal alert. This field is not visible to other users, it is purely for use as a personal note

Significance: ● ○ ○ Need for training: ● ○ ○

Module(s): Record Management Tools | Personal Alerts

Key: RMI-8742

Indicator charts have been redeveloped to improve capability. The Graph displayed has some visual variation including:

- A larger and bolder chart title
- Chart points now show a round marker for easier recognition
- A previous custom X shaped indicator for invalid points (e.g., zero denominator) has been removed
- Bar and Column charts are now no longer multicolored
- X axis labels do not always show every point, to avoid overcrowding
- Moving the cursor over the chart points or bars will now display detailed information about the point and its value
- The X axis may start below zero, for example when a spline chart curve goes below zero
- The scale of the Y Axis will now be more appropriate in most cases
- Swapping the axis now works as expected
- Generating or exporting the chart to Excel now supports correct operation when using load balanced web server environments (multi-server)

Significance: ● ○ ○ Need for training: ● ○ ○

Module(s): Analysis | Indicators

Key: RMI-8330

As Microsoft is looking to deprecate Basic Authentication which may impact the current "Standard Method" available in the Global Settings under Mail | Email Sending if a client disables SMPT AUTH on their mail server, a new option has been added to the list called "MailKit" which clients can select if they wish to change their email sending.

With the addition of MailKit, this means there will now be four email sending options available for clients to select as below:

1. MailKit: This should be considered the default option. Added in 2022, and the component is widely recommended, including by Microsoft. It is the most modern, complete and capable option
2. Microsoft SMTPClient: Previously labelled "Standard Method", this was the previously recommended method. Microsoft themselves now consider this obsolete and suggest using some other method, specifically suggesting MailKit
3. Alternate Method (JMail): This was the best available product at the time but is quite old. While it still works in some situations, it has some important limitations such as international characters not being supported. Not usually recommended
4. Disabled: Emails will not be sent

Significance: ● ○ ○ Need for training: ● ○ ○

Module(s): Administration | Global Settings

Key: RMI-8473

The email resending code has been modified so that it is now possible to specify the number of times an unsent email will keep trying to resend, before it stops trying to send.
In Global Settings under Mail, there is a new option for "Maximum number of tries to try resending unsent emails", and once the number specified in this sending is reached the email will no longer continue trying to send.
The default value has ben set to 150 tries which will be reached after 100 resent attempts every 1 minute + 50 resend attempts every 2 hours = approximately 4.3 days.
If the global setting is set to 0, then there will be no limit on the number of retries an email will continue trying to send for, which is how the email resending has previously worked, which can result in an email which is months or years old suddenly resending if the reason it was unsent is resolved.

Note: The retry rate remains unchanged from the current functionality which is:

- Retry every 1 minute for the first 100 tries
- Retry every 2 hours between 100 and 200 tries
- Retry once per day after 200 tries

Significance: ● ○ ○ Need for training: ● ○ ○

Module(s): Administration | Global Settings

Key: RMI-8655

For those clients using network logins, if the Administration User login/password specified in the Global Settings under LDAP Details are no longer valid, ensured an appropriate message is displayed on the RiskMan login page as to why the users' login credentials are not accepted.
For example, if the password for the administrative user is changed on the network and isn't updated in RiskMan, then it will mean users are unable to login as RiskMan and cannot authenticate to the network. Previously when this occurred, on trying to login users would receive a message saying "Invalid credentials" which did not indicate if this was an issue with their credentials or the Administrative User's credentials. Now in this scenario, the message will display as "Administrative user and password failed" so that the RiskMan admins are able to identify the issue is with the administrative user as opposed to the user who is attempting to login.

Significance: ● ○ ○ Need for training: ● ○ ○

Module(s): Security | Code-related

Key: RMI-8728

For clients using LDAP authentication and the Global Settings are set to enabled for “Users | User Control | 150) Update user details whenever a user logs in”, if the User Position is configured to return from LDAP, the field will now be set to Read Only so that it can only be updated via the information from LDAP
In order to have an LDAP environment return the User Position to populate the field in the User Profile, the following global setting will need to be updated with the appropriate LDAP property: Users | Authentication | LDAP Details | 195) The property to get the User Position from.

Significance: ● ○ ○ Need for training: ● ○ ○

Module(s): User Authentication | ADFS

Key: RMI-8659

For clients using LDAP as their authentication method, a new global setting is available (Users | Authentication | LDAP Details | The property to get the User Position from) for specifying the property from LDAP which is to populate the User Position field in the RiskMan user profiles.
If this global setting has a property, when a new user is created then their User Position will be sourced from this property in LDAP.
If the Global Settings are also set to enabled for “Users | User Control | 150) Update user details whenever a user logs in”, in the User Profiles this field will now be set to Read Only so that it can only be updated via the information provided from LDAP

Significance: ● ○ ○ Need for training: ● ○ ○

Module(s): User Authentication | LDAP

Key: RMI-8789

When the following global setting “Users | Authentication | LDAP Details | The property to get the User Position from” has a parameter defined, if the Create Login Page is displayed to users (ie it is not bypassed), then the “User Position” field will no longer be visible as this information is retrieved from LDAP

Significance: ● ○ ○ Need for training: ● ○ ○

Module(s): User Authentication | LDAP

Key: RMI-8807

When the following global setting "Users | Authentication | LDAP Details | The property to get the User Position from" has a parameter defined, when linking a network user in the User Profile page, if I click on the “Linked Network Account” and select a user the User Position field is retrieved from LDAP

Significance: ● ○ ○ Need for training: ● ○ ○

Module(s): User Authentication | LDAP

Key: RMI-8808

For clients using SAML as their authentication method, if the SAML Claim returns an attribute for the User Position (ie UserProfile.UserPosition), it can now be populated in the User Profile for users when the RiskMan user account is created.
If a user has multiple User Positions/Roles assigned in SAML, the first role from the array will be populated into the RiskMan User Position field
Significance: ● ○ ○ Need for training: ● ○ ○
Module(s): User Authentication | SAML
Key: RMI-8503

For clients using SAML as their authentication method, and the Global Settings are set to enabled for “Users | User Control | 150) Update user details whenever a user logs in”, each time a user logs in to RiskMan, if the information provided in the SAML claim for the Display Name, Email or Position is different to the information stored in RiskMan it will be updated to match the SAML claim
Significance: ● ○ ○ Need for training: ● ○ ○
Module(s): User Authentication | SAML
Key: RMI-8643

For clients using SAML authentication and the Global Settings are set to enabled for “Users | User Control | 150) Update user details whenever a user logs in”, in the User Profiles the field will now be set to Read Only at it will only be updated via the information provided in the SAML claim
Significance: ● ○ ○ Need for training: ● ○ ○
Module(s): User Authentication | SAML
Key: RMI-8648

The "Edit My Managers" page has been updated to ensure there are no performance issues loading the page in sites with many users. This page now uses the same grids/filtering of grids as the "Manager/Staff | Edit Staff" page so there is some consistency in the look of the two pages
Significance: ● ○ ○ Need for training: ● ○ ○
Module(s): User Management | Manager / Staff
Key: RMI-4061

Roam has been enhanced to support transmission of images as file upload in addition to the current Base64 string method used for sending the uploaded images from Roam to RiskMan.
This option may need to be enabled for clients who are using Azure Firewall with WAF enabled and they find that the images from Roam are not being saved into RiskMan, however it can be enabled by any client if they wish to use the file upload method instead of the current Base64 string method.
To enable this option, the latest Roam webservices webfiles need to be applied, and then the following key needs to be added to the website.config file in these files: <add key="UseFileUploadForImages" value="true" />

Significance: ● ○ ○ Need for training: ● ○ ○

Module(s): Roam

Key: RMI-8679

VHIMS 2 | A new field for "Edited Since Last Transmission" has been added to the following areas:

- Grid listing pages (i.e., Inbox)
- Alert conditions
- Custom reports as both a group and display field
- Custom report selection

This field will populate with a value of "Yes" if an incident has previously been transmitted to VAHI, and since it was transmitted has had any edits made, therefore may potentially require retransmission to VAHI if deemed appropriate by the Health Service based on their reporting requirements to VAHI

Significance: ● ○ ○ Need for training: ● ○ ○

Module(s): VHIMS2

Key: RMI-8552

VHIMS 2 | Modified the transmission process to ensure if error code 429 is received the transmission process stops and does not continue trying to send records which results in the log being filled with error code 429

Significance: ● ○ ○ Need for training: ● ○ ○

Module(s): VHIMS2

Key: RMI-8539

VHIMS 2 | The VAHI Transmission Log page has been enhanced to show more targeted messages in the "Response" column based on the type of error so that the error can be identified at a quick glance without having to go into the "Error Details" to determine if the error was due to validation, retry due to timeout, an authentication issue, or another error requiring further investigation

Significance: ● ○ ○ Need for training: ● ○ ○

Module(s): VHIMS2

Key: RMI-8542

VHIMS 2 | In the Transmission Log, added a "Show most recent only" option so that it is possible to filter the log page to show only the most recent transmission record for each incident. When this option is not selected, then where an incident has been transmitted (or attempted to transmit if there was an error) multiple times, each time it was transmitted will be visible in the log

Significance: ● ○ ○ Need for training: ● ○ ○

Module(s): VHIMS2

Key: RMI-8543

VHIMS 2 | Enhanced the VAHI Transmission page to enable the following functionality:

- Persist the Date filter
- For organisations such as an Alliance where the Site field is displayed, persist the selected Site
- Add the "Change Columns" option so that users can select which fields they would like displayed as their grid columns

Please note:

- The full grid functionality available on register grid pages (ie Inbox page) has not being implemented, only the ability to use the change columns to select the fields each user would like displayed on their VAHI Transmission page
- Changes made in the directly in the grid such as sorting, filtering, re-arranging the columns, grouping will NOT be persisted when moving away from the page
- To ensure the column order is persisted this needs to be set based on the Sort Order within the change columns screen

Significance: ● ○ ○ Need for training: ● ○ ○

Module(s): VHIMS2

Key: RMI-8547

VHIMS 2 | A new "Date Last Transmitted" field has been added into the VAHI Transmission section. This field will automatically populate whenever an incident is transmitted with the date of the transmission. Where an incident is re-transmitted, the date will update to the most recent transmission date.
A remapping script has been included to ensure that all existing records which have previously been sent to VAHI have this field populated

Significance: ● ○ ○ Need for training: ● ○ ○

Module(s): VHIMS2

Key: RMI-8553

Fixes

Updated the Classification Exporter page to use the same grid style used in other areas of the system for consistency.
Please note: All pages of the grid will be exported, however if any of the columns are filtered (eg to only show a specific Supergroup), only the filtered results will be exported
Module(s): Administration | Classification Editor
Key: RMI-1156

On the Classification Editor page, when the "Date Active Filter" text is displayed (visible when the '(Admin) MedCat Date Filtering' list has been set up to specify date parameters for showing/hiding classifications), a scroll bar will now appear when the browser detects the screen size no longer allows all the text to display
Module(s): Administration | Classification Editor
Key: RMI-7016

Resolved an issue on the Classification Exporter page where the hyperlink to navigate back to the Classification Editor page was not set correctly, resulting in the underlying hyperlink expanding the width of the page therefore if a user had clicked in any of the white space at the top of the page they would have been taken back to the Classification Editor page. Now the hyperlink is only active by clicking on the text "Return to the Classification Editor"
Module(s): Administration | Classification Editor
Key: RMI-8733

Resolved an issue in the Document Library which was causing documents attached to a single document upload field, either in a subform or on the main form, on the initial entry of a record to not display the "Attached Register ID" when viewing records in the Document Library.
The document was correctly attached to the record, and viewing the information of the document on a record it shows all correct links, it was just not showing the ID in the Document Library
Module(s): Administration | Document Library
Key: RMI-8428

Resolved an issue when working in List and Code Maintenance, where if you are adding/editing existing values and would accidentally click in the filter row you would then lose all the changes you have made and not yet saved as it was not possible to cancel out of the grid filter option and keep the changes previously made. Now once a new row is added or edited, the filter row will be disabled
Module(s): Administration | List & Code Maintenance
Key: RMI-7010

Updated the structure of the "(Admin) Submodules" list to now display the core-code paradigm for each register and remove the "DisplayID Method" column
Module(s): Administration | List & Code Maintenance
Key: RMI-8734

Updated the definition for the "(Admin) Supergroups shown/hidden by other field values" list so that it is now possible to specify a field type of "RadioList"
Module(s): Administration | List & Code Maintenance
Key: RMI-8782

Resolved an issue on the Error Log page which was preventing the "Expand" and "Collapse" buttons from working when a grouping field has been used in the grid
Module(s): Administration | Tools & Logs
Key: RMI-2910

Resolved an error on the Menu Editor page which was only visible in the browser's dev console and was not impacting any functionality on the page
Module(s): Administration | Tools & Logs
Key: RMI-4587

The Email Log "Mark as Sent" option has been enhanced so that it will now obey the selected date range in the "From Date" and "To Date" fields as well as the value selected in the "Mark as Sent" drop-down
Module(s): Administration | Tools & Logs
Key: RMI-6261

In the Email Log, enhanced the "Mark as Sent" functionality so that it will now also obey any grid filtering which has been put in place so that only those emails which are visible in the grid AND meet the mark as sent drop-down item specified will be marked sent
Module(s): Administration | Tools & Logs
Key: RMI-8797

Modified the "Email Test" page to include the MailKit option
Module(s): Administration | Tools & Logs
Key: RMI-8642

Updated the Administration > Tools menu to ensure the menu items appear consistently across all sites
Module(s): Administration | Tools & Logs
Key: RMI-8654

In the Administration > Configuration menu, the "RiskMan Text Editor" has been renamed to "Login Page Text" and now takes users directly to the Login Page Text Editor
Module(s): Administration | Tools & Logs
Key: RMI-8691

Resolved an issue in the Alerts Version 1 grid page where apostrophes and ampersands in the alert name were showing as html codes instead of the respective symbols
Module(s): Alerts | Alert Management List Page
Key: RMI-1167

Resolved an issue in the Alert Condition when selecting an option containing double quotes and using the "Is one of" or "Is not one of" tests where it was not storing the selected option correctly, resulting in users not being notified for records with the value containing double quotes
Module(s): Alerts | Management
Key: RMI-7709

Resolved an issue in Alerts where an alert which contains an "Alert Chaining" process would give an error when clicking on "Test Conditions". This will now show you the record IDs which meet the conditions
Module(s): Alerts | Management
Key: RMI-7477

Pipeline stored procedures have been updated to prevent potential collation errors
Module(s): Alerts | Management
Key: RMI-8472

Resolved an issue on the HomePage which could allow widgets to be inadvertently resized in the background when the "HomePage Share Permissions" window is open
Module(s): Homepage
Key: RMI-8573

Resolved an issue in Shortcut share permissions where the template drop-down was empty after saving permissions and immediately clicking back in the template drop-down field to make another selection
Module(s): Homepage | Administration
Key: RMI-5010

Updated the configuration settings for the maximum length of a json to increase the size from 500000 to 2500000 in order to resolve an issue which could appear in the alert conditions when trying to select the value for a drop-down field which returns a large amount of data eg Ward / Unit
Module(s): Miscellaneous
Key: RMI-8440

The datatype for the field in the database which stores the minor version has been changed from integer to varchar as the max allowed range for an integer is 2147483647 whereas our minor version in the database now exceeds this number
Module(s): Miscellaneous
Key: RMI-8560

Updated the logging ability to aid troubleshooting of the start-up process for the scheduled jobs that process alerts and send emails.
Module(s): Performance | Code
Key: RMI-7992

Modified the storage structure for the sub form information to support data sizing requirements and to increase the options available for improving performance should it be required.
Module(s): Performance | Code
Key: RMI-7998

Added protection code in order to fix an issue where the default.aspx page could log errors in the Error Log due to the UserAgent object returning NULL when running RiskMan in an Azure environment
Module(s): Performance | Code
Key: RMI-8666

Resolved an issue on the Confirmation Page related to the display of the text in the buttons on the page not wrapping when required
Module(s): Record Management Tools
Key: RMI-1034

Resolved an issue with the "Incident Explorer" page which was preventing it from opening
Module(s): Record Management Tools
Key: RMI-1488

Resolved an issue in the Record Search screen which resulted in the Location field not populating all values for users with Site and/or Location restrictions when the field is displayed as a drop-down
Module(s): Record Management Tools
Key: RMI-1678

Validation has been added to the "Item ID" field in the "Search/Select Records" page (this page is often found on a record as "Search for Related XXXX", and is also in the grid listing pages when linking incidents and clicking the search icon) to ensure only numeric values can be entered in the field
Module(s): Record Management Tools
Key: RMI-4054

Enhanced the code for the "Save my details" feature which is available for some clients when entering a new record, to ensure that if a field which was previously saved for future use is changed to "Don't Display" in the User Profile, it will be removed from the user's saved details the next time a new record is created.
Note: For those fields which are hidden via javascript, to ensure they are no longer saved as part of the "Save my details" option, the configuration needs to be set to ensure the fields "clear when they are hidden"
Module(s): Record Management Tools
Key: RMI-6784

Resolved an issue which could arise when using extended lists and a field which is subset based on another field is set to "Don't Display"
Module(s): Record Management Tools
Key: RMI-8775

Resolved an issue which was preventing users from archiving an incident they were distributed or alerted to, and which had not yet been posted when clicking on the "Archive" option whilst reviewing the incident
Module(s): Record Management Tools | Archive
Key: RMI-8491

Resolved an issue with the Change History where it would incorrectly show the text "as a delegate of" for entries which did not involve a delegate, however at least one of the entries for the record did have a delegate
Module(s): Record Management Tools | Change History
Key: RMI-8404

Resolved an issue in subforms which resulted in text fields which spanned across more than one row to ignore the specified maximum character length for the field. The maximum length will now be obeyed, preventing users from typing or pasting in more text than the specified length
Module(s): Record Management Tools | Configuration
Key: RMI-5932

Enhanced the way the Display ID is generated for register records to ensure greater reliability and prevention of duplicate ID's
Module(s): Record Management Tools | Entry Form
Key: RMI-8653

Resolved an issue where in very specific (and rare) circumstances dependent upon the way the configuration is set up, on save of a record with a multi-select field the multi-select values may not be saved with the record
Module(s): Record Management Tools | Entry Form
Key: RMI-8692

Resolved an issue with the "(Admin) Clone Exclude Fields" lists which resulted in the override "Value" not being implemented. Also resolved an issue which resulted in some multi-select fields not being excluded from clone even though they were specified in the list
Module(s): Record Management Tools | Entry Form
Key: RMI-8871

Resolved an issue with custom grid cell formatting when using a range of values for numeric fields. When "Range of Values" is set to "Yes" then the formatting will now correctly only display for the values specified in the range, and not also for any value accidentally left in the "Value" column
Module(s): Record Management Tools | List Page
Key: RMI-950

Resolved an issue in Personal Alerts where the "Alert Me" button would be ticked (indicating there is a current alert) when a user has clicked on Alert Me to view the Personal Alert window and closed it without saving an alert
Module(s): Record Management Tools | Personal Alerts
Key: RMI-8853

Resolved an issue with Personal Alerts where the tick indicating there is an active alert which shows on the "Alert Me" button was not being removed once the personal alert expires
Module(s): Record Management Tools | Personal Alerts
Key: RMI-8860

Modified the Control Panel at the top of the record review forms so that it now shows as the full width of the page instead of only 75% of the width of the form
Module(s): Record Management Tools | Control Panel
Key: RMI-3845

Added validation to the Shortcut Description field to prevent users from entering more than 500 characters of data and then receiving an error when trying to save the shortcut
Module(s): Record Management Tools | Shortcuts
Key: RMI-1107

Text wrapping has now been added to the "Risk Name" field in the Associated Risk section to ensure that the section does not extend beyond the form width when a risk with a long name has been associated to the record
Module(s): Risk
Key: RMI-6498

Resolved an issue in Reports Version 2 which was preventing multi-select fields from being used as a report condition using the "is empty" test (ie find all records where the selected multi-select field has not been filled in)
Module(s): Analysis | Reports Version 2
Key: RMI-6553

Resolved an issue on the Analysis Reports page which could prevent all modules from appearing in the selection drop-down if a user zoomed their browser in
Module(s): Analysis | Reports Version 2
Key: RMI-7665

Resolved an issue which prevented Analyser Views from being shared with other users/templates
Module(s): Analysis | Analyser
Key: RMI-6489

Added validation to the "Max rows to show" field in the Analyser Factors to ensure only a valid number can be entered (ie 1 or greater)
Module(s): Analysis | Analyser
Key: RMI-5845

Resolved an issue in the Indicators which was preventing indicator sets from being shared with a user where the username contains double quotes
Module(s): Analysis | Indicators
Key: RMI-1241

Resolved an issue which was preventing the "X" from appearing in the close icon on the Indicator Add Group window
Module(s): Analysis | Indicators
Key: RMI-5624

The "Welcome to Indicators" page which was previously presented to users the first time they access indicators has been removed as it is obsolete and contained information explaining how to return to RiskMan which is no longer required given the RiskMan menus remain visible
Module(s): Analysis | Indicators
Key: RMI-5717

Modified the "Save Report" dialog window in Reports version 2 to ensure the “Back”, “Save” and “Cancel” buttons are always visible when using RiskMan on a laptop screen at 100% zoom
Module(s): Analysis | My Reports
Key: RMI-7576

Resolved an issue in the Reports Library which was causing an error when searching for a user to share a library folder with if the entered name contained a double quote or backslash
Module(s): Analysis | Reports Library
Key: RMI-1001

Resolved an issue in the Report Library when granting permission to library reports where it was possible to 'grant' permission to any value entered in the "Search for a user" field, even if the value entered did not match to a RiskMan user
Module(s): Analysis | Reports Library
Key: RMI-8687

Resolved an issue in the Risk Profile and Treatment Plan which could result in the heat map image on page 2 from not displaying correctly and appearing distorted
Module(s): Analysis | Heat Map
Key: RMI-7864

Resolved an issue in Workbook Report share permissions where the template drop-down was empty after saving permissions and immediately clicking back in the template drop-down field to make another selection
Module(s): Analysis | Workbook Reports
Key: RMI-5618

Enhanced the Edit Staff page to ensure that any grid sorting or filtering applied to the grids is persisted after navigating away from the page
Module(s): User Management | Manager / Staff
Key: RMI-8607

Resolved an issue with the Edit Staff page where a user would get a pink screen error if they accidentally left the row count blank and clicked Change Columns. If this occurs, the row count will automatically be set to 20 rows
Module(s): User Management | Manager / Staff
Key: RMI-8680

Resolved an issue with the display of the "Grid Setting" options on the Edit Staff page so that the settings now sit directly above the grid they relate to
Module(s): User Management | Manager / Staff
Key: RMI-8681

Modified the User Profile page so that changes made in the "Pending/Current Delegations" section by clicking on "Edit Delegations" will now automatically display on the User Profile page, and users no longer need to refresh the page to see these changes reflected in the delegation section
Module(s): User Management | User Profiles
Key: RMI-8455

In the User Profiles page, the text which previously appeared in the "Delegation" section around changes appearing once the page has been refreshed has been removed now that changes are immediately visible to users
Module(s): User Management | User Profiles
Key: RMI-8586

Removed the “Can use the Contact Riskman (developers) link on the Help Menu” from the User Templates/Profiles as these items were removed from the Help Menu in version 22.03 as the information is now contained in HUB
Module(s): User Management | User Profiles
Key: RMI-8603

Resolved an issue in the old Feedback module user profile page which resulted in the site/location restrictions for users not displaying correctly
Module(s): User Management | User Profiles
Key: RMI-8779

Resolved an issue so it is now possible to click on the username for a user who contains an ampersand (i.e., &) in their username on the User Registry page and their respective user profile will be opened. Previously when clicking a username with an ampersand on the User Registry page would open the User Profile page and give an "Error: Unable to Load User/Template" message.
Module(s): User Management | User Registry
Key: RMI-5091

Roam | It is now possible to successfully upload images which have a space in the filename
Module(s): Roam
Key: RMI-8778

Roam | The Login page images have been updated to correctly display the RiskMan Roam icon as well as note that it is powered by RLDatix
Module(s): Roam
Key: RMI-8487

Roam | Resolved an issue which was preventing documents from attaching in Roam when using an Android device
Module(s): Roam
Key: RMI-8413

Roam | Resolved an issue which was preventing site restricted users from downloading passkey content to the roam app
Module(s): Roam
Key: RMI-8457

Roam | Resolved an issue which was preventing the User Position field from always populating when it was added to the script via "Set Field"
Module(s): Roam
Key: RMI-7101

Roam | Resolved an issue with the Client Web Services to ensure records can be submitted for any register
Module(s): Roam
Key: RMI-8468

VHIMS 2 | Resolved an issue where the VAHI transmission was accidentally picking up deleted Pressure Injury, Wound and Skin Tear subforms
Module(s): VHIMS2
Key: RMI-8703

VHIMS 2 | Resolved an issue when an incident was cloned which already contained an Action or Internal Review subform record and upon transmission could receive a transmission error related to a 'unique identifier'
Module(s): VHIMS2
Key: RMI-8465

VHIMS 2 | Removed an additional space appearing in the review history for the entries showing as "Transmitted to VAHI." and "Retransmitted to VAHI."
Module(s): VHIMS2
Key: RMI-8335

Known Issues

It is important to RLDatix to provide greater transparency and customer value. Below, we maintain a continuously updated list of known issues with the expectation that these known issues will be resolved with future releases of the RiskMan product.

Users who have their permission set up for "Show only alerted records in the Inbox" are unable to access records using the "Go To" button if the only access they were given to the records is via a distribution list. Users can access the records via the email link which they received, via the "Reminders and Alerts" page or via the My Workspace > Review My records listing page
Module(s): Miscellaneous | User Functionality
Key: RMI-8833

Users who have their permission set up for "Show only alerted records in the Inbox" are unable to access records using the "Go To" button if the only access they were given to the records is via a standard journal notification. Users can access the records via the email link which they received or via the My Workspace > Review My records listing page
Module(s): Miscellaneous | User Functionality
Key: RMI-8839

Users who have their permission set up for "Show only alerted records in the Inbox" are unable to access records via the Reminders and Alerts page if the only access they were given to the records is via a standard journal notification. Users can access the records via the email link which they received or via the My Workspace > Review My records listing page
Module(s): Miscellaneous | User Functionality
Key: RMI-8840

Users who have their permission set up for "Show only alerted records in the Inbox" are unable to access records via the Outstanding Tasks Widget on the Homepage page if the only access they were given to the records is via a standard journal notification. Users can access the records via the email link which they received or via the My Workspace > Review My records listing page
Module(s): Miscellaneous | Homepage
Key: RMI-8841

In Alerts Version 2, when the focus of the alert has been set to "Just Incidents", the multi-select fields are incorrectly appearing as available for selection in the conditions. These fields should only be available when the focus of the alert is set for the register and related extension table, therefore to filter via these fields ensure the focus is set correctly or add a related filter
Module(s): Administration | Alerts Version 2
Key: RMI-8897

For those users using the old feedback module, on the Reports page it is not currently possible to filter the Comprehensive Custom Report or Management Summary reports using standard filters
Module(s): Analysis | Feedback (Old)
Key: RMI-8898

In Reports Version 2, "My Reports" it is not currently possible to clone an existing report which includes an apostrophe within the report name. Only current workaround is to not include an apostrophe in the report name. For example, edit the report you wish to clone to remove the apostrophe from the name and save the report. Clone the report, and if required re-edit the original report to add the apostrophe back into the name
Module(s): Analysis | Reports Library
Key: RMI-8917