

FOR RISKMAN VERSION 2410

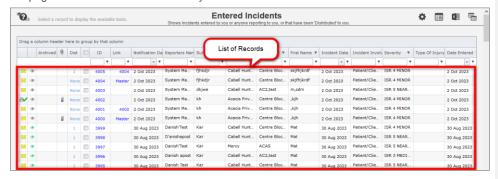
Last reviewed October 2024

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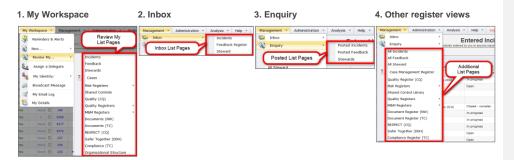
# WHAT IS A LIST PAGE?

List pages are views in Riskman where you see a list of records.



List Pages can be accessed from the main navigation menu:

- 1. My Workspace > Review My > (register name i.e. Incidents)
- 2. Management > Inbox > (register name i.e. Incidents)
- 3. Management > Enquiry > (register name i.e. Posted Incidents)
- 4. Management > All Incidents & other register views



The number of List Pages that a user will see in their menus will depend on:

- the number of Registers the user has access to
- and the user's permission level for viewing the menus.

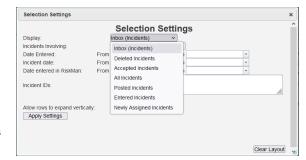
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Each List page has the Selection Settings menu.



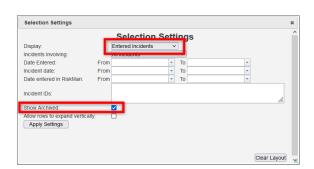
Selection Settings give the user access to eight different List pages via the Display drop down list.

- 1. Inbox (Incidents)
- 2. Deleted Incidents
- 3. Accepted Incidents
- 4. All Incidents
- 5. Posted Incidents
- 6. Entered Incidents
- 7. Newly Assigned Incidents



8. Archived Incidents

This Selection Settings
option is only available from
the Entered Incidents
Display view.



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The Following is an image of each List page header and gives a description of the type of records that are displayed in that view.

#### Inbox view page



When auto-posting is *turned off* in the Global Settings, all Incidents that are submitted will be displayed in the **Inbox** view page. Incidents in the Inbox are un-posted and are not yet available to the Reports modules. These unposted incidents are considered "drafts" that have not yet been accepted and written to a "posted" master record. Every time there is an edit or change to an incident record a new version will be written to the Inbox. When you view the record, you can see the number of versions in the **Control Panel**.

#### **Deleted Incidents view page**



Displays all Incidents that are marked as deleted in the register. Deleted incidents will **not** be visible in any of the other list page views except **All Incidents**, **Entered Incidents**, and **Archived incidents**.

#### Accepted Incidents view page



Displays all Incidents that have a Posted (master record) and Inbox (draft) versions as well. When opened, the record shown is the Posted version, with the option to view the Unposted (draft) record that Posted version is based on.

#### All Incidents view page



Displays all Incidents that exist in the register, posted or unposted (not including those marked as Deleted).

#### Posted Incidents view page



Displays all Incidents that have been Accepted and Reviewed. Posted Incidents are written to the master record. Posted Incidents are made available to the Reports modules.

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# **Entered Incidents view page**



Displays all Incidents that the user has entered as well as records where they have been mentioned in the Review History (where the user has viewed or edited a record via another view).

This includes when the user is given access by an alert, a Journal entry, a Distribution List entry, or records entered by another user who is listed as their staff member/reporting to the user. Shows posted, unposted, deleted, or archived records.

NOTE: If you have access to an incident but are receiving an error message when trying to open it,



# return to My Workspace > Review my > Incidents and this will take you to a (unposted) draft of the posted incident. Newly Assigned Incidents

Incidents which you have access to by assignment. Access is specifically sent to you by a triggered Alert, a Distribution list entry, or your permission level. The Incidents in this view are those which you have not yet viewed. As soon as incidents in this view are reviewed, they will no longer appear in this view and will appear in your Entered Incidents view.

#### **Archived Incidents**

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Incidents which you have entered in the system will appear in the Entered Incidents view. From this view you can **Archive** or hide Incidents, you can only do these actions from this **Entered Incidents** view. When **Show Archived** is enabled in the Selection Settings window the Archived column will appear and a green Yes will indicate the record has a status of Archived.

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Commented [CP1]: Is this entirely true as the review history includes where a user has been alerted but alerted un-viewed records do not show in this view

# **Multiple Views**

Records can appear in more than one List page view at the same time.

For example:

Newly submitted Incidents can appear in any of the following list pages concurrently:

- Inbox Incidents for Review
- All Incidents
- Entered Incidents
- Assigned Incidents

Deleted Incidents can appear in any of the following list pages concurrently:

- Deleted Incidents
- Entered Incidents
- Archived Incidents

Accepted Incidents can appear in any of the following list pages concurrently:

- Accepted Incidents
- All Incidents
- Entered Incidents
- Assigned Incidents
- Posted Incidents
- Archived Incidents

All Incidents can appear in any of the following list pages concurrently:

- Inbox Incidents for Review
- All Incidents
- Entered Incidents
- Assigned Incidents
- Posted Incidents
- Archived Incidents

Posted Incidents can appear in any of the following list pages concurrently:

- All Incidents
- Entered Incidents
- Assigned Incidents
- Posted Incidents
- Archived Incidents

Entered Incidents can appear in any of the following list pages concurrently:

- Inbox Incidents for Review
- All Incidents
- Entered Incidents
- Assigned Incidents
- Posted Incidents
- Archived Incidents
- Deleted Incidents

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#### **Submitted records**

When an Incident is submitted it will be recorded in the Inbox as a draft awaiting review.

#### Review

Reviewers open an incident from the Inbox and make the required changes. Once they have completed making their changes to the record they have two options:

- 1. Posting Once a record is reviewed it can be Posted which writes it to a master record or
- 2. Saving It can be saved without Posting which creates a new draft version in the Inbox

Incidents can be re-opened and edited as many times as required. Each time there is an edit to the record, and the record is posted or saved, a new draft version will be available.

#### **Versions**

Posting register records like Incidents or Feedback can exist in several versions. These versions are not necessarily written to the Posted master record.

If a Posted version of a record is opened, edited from a previous draft version, and then posted, the resulting new posted master record will be updated in Posted Incidents, and a new draft based on the previous Posted record will be written.

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