

Release Notes

Product: RiskMan

Version: 2506

Overview: This document describes all enhancements and fixes made to RiskMan version 2506 (16/06/2025)

Last Updated: 16th June 2025

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Introduction

This document supplies an overview of new features, and enhancements to existing features, included in RiskMan version **2506**. The earlier released version of RiskMan was 2503.

All new features introduced in a new version of RiskMan are turned OFF by default, unless stated otherwise. This allows for decision to adopt new features, decide who will use the new features and complete change management tasks.

Should you have further questions about the content of this document, please contact RiskMan Support on **1800 018 984 (Outside Australia: +61 (0) 391 257 670)**, or via [Customer Portal](#)

If you would like to enquire about formal training for any of the features listed in this document, please contact the training team on **1800 018 984 (Outside Australia: +61 (0) 391 257 670)**, or via email: training@rldatix.com.

Application Management

Security Testing

Each release is subjected to automated testing against the 10 known Open Web Application Security Project (OWASP) security vulnerabilities. The top 10 known OWASP security vulnerabilities can be viewed here <https://owasp.org/www-project-top-ten/>

In the event of a High rated outcome, RLDatix undertakes a risk assessment to ensure any resolution implemented will not result in a negative impact on the application. The vulnerability will either be resolved prior to release, or if unable to be resolved, the vulnerability will be internally managed on the RLDatix APAC Risk Register.

If the event of a medium outcome, then RLDatix will work to resolve the vulnerability, where possible prior to release or if unable, then the vulnerability will be placed on the development pathway.

If the event of a Low or Information Only outcome, RLDatix consider the applicability and if to be resolved included on the product roadmap for future development.

Regression Testing

Regression testing occurs prior to every release and focuses on the likelihood that Bugs may have been reintroduced into the latest version.



Any reintroduced Bugs are resolved, or the feature disabled to enable release, and the Bug managed as part of the development pathway.




Functionality Testing

Functionality testing is completed by RLDatix employees to ensure that all features are working as expected. The results are reviewed, and any issues are resolved prior to release.




Enhancements and Changes

Enhancements and changes are rated on a scale of 1 to 3 by their significance and need for training. Some enhancements and modifications made to existing system features might be invisible

Significance Scale Explanation

	A small change that would scarcely be noticed, or something has been made much easier than before
	A significant change: expansion of existing functionality to be aware of or that may change the way you use the system
	A major enhancement or modification that would require proper planning to be rolled out

Need for Training Scale Explanation

	Users may only need to be told about the change; intuitive and simple, so usually no training required
	A change that will likely require internal training to ensure proper use; you may pick it up yourself
	A change which is highly involved and is likely to require RiskMan training in its proper use



RiskMan

New Features and Changes

Additional security measures have been implemented to prevent continued attempts to access documents after multiple failures. If a user exceeds the allowed number of failed attempts to open a document, they will be blocked from opening any documents during their current RiskMan session—even if a valid document is selected. To regain access, the user must log out and start a new session.

A new global setting has been introduced: Documents | 20) Maximum failed attempts to open a document

This setting allows organisations to define how many failed attempts are permitted before access is locked. The default is 5 failed attempts. This setting cannot be disabled—if left unset, the system will default to allowing only 1 failed attempt.

All failed access attempts resulting in a lockout will be recorded in tblAuditLog under the event Document Access Locked. While this audit logging can be disabled via **List and Code Maintenance > Audit Log Settings**, RLDatix strongly recommends keeping it enabled to support administrative oversight and security monitoring.

Significance: ●●○ Need for training: ●○○

Module(s): Record Management Tools | Attach Documents

Key: RMI-11401

The contact details for RiskMan Support have been updated across the system to reflect the new support phone numbers and Customer Portal URL.

- Phone (Australia): 1800 018 984
- Phone (International): +61 (0) 391 257 670
- Support Portal: <https://grc-support.rldatix.com/hc/en-us>

Where a support email address was previously displayed, it has been replaced with the URL to the Customer Portal.

Significance: ●○○ Need for training: ●○○

Module(s): Miscellaneous

Key: RMI-11322



Administrators can now override the email address for individual users, preventing it from being automatically updated from SAML/LDAP upon user login.

When the global setting Users > User Control > 150) Update user details whenever a user logs in is enabled, a new checkbox **Maintain this email manually** appears below the email address field on the General tab of the User Profile page.

When this option is selected, the email field becomes editable, allowing administrators to manually enter a different email address. The entered email will not be overwritten by SAML/LDAP during future logins.

Significance: ● ● ○ Need for training: ● ○ ○

Module(s): User Management | User Authentication

Key: RMI-11183



Fixes

Updated the Global Setting numbers under **Mail > Mail Configuration** to change the setting number assigned to **Mail Server Authentication Authority for OAuth** so it is now setting 25 (previously it was 22).

Module(s): Administration | Global Settings

Key: RMI-11387

Improved validation for numeric fields in alerts version 2. Validation has been added to Alert conditions involving numeric fields (e.g., Display ID) to prevent users from entering non-numeric text.

Note: If an alert condition using a numeric field is changed from operators like **is one of** or **is not one of** to another operator (e.g., **is equal to**), any previously entered values will be cleared, as they are no longer valid. Users will need to re-enter appropriate values based on the new operator.

Module(s): Alerts | Create / Edit Alerts

Key: RMI-11028

Following a performance review, indexes have been added to the tables listed below to improve system efficiency and query performance

- tblICWidgets - IX_tblICWidgets_ICWidgetGroupGUID
- tblICWidgetGroups - IX_tblICWidgetGroups_InfoCentreGUID

Module(s): Performance | Code-related

Key: RMI-11205

One of RiskMan's core functions has been reviewed and optimised based on performance recommendations. While the impact may vary, some users may notice improved page load times. Please note that overall performance can still be influenced by a range of factors, including user-specific conditions and environment setup

Module(s): Performance | Code-related

Key: RMI-11234



An index has been added to the tblShortCuts table as part of a targeted performance review to enhance query efficiency

- ixLP_Submodule_Type_Username"

Module(s): Performance | Code-related

Key: RMI-11247

As part of a performance review, indexes have been added to the tables listed below to enhance system efficiency and query responsiveness

- tblUpload - ixLP_CountingRows
- tblReviewLog - ixLP_ReviewID_LogStatus_Username
- tblReviewLogq - ixLP_ReviewID_LogStatus_Username
- tblFinalize_XXXX - CIX_tblFinalize_XXXX_BaseID_Username_ID
- tblFinalize_XXXX - PK_tblFinalize_XXXX_NC

Module(s): Performance | Code-related

Key: RMI-11248

The indexes on the Claims table have been modified following a review to optimise performance

The following was altered to a non-clustered index:

- PK_Claims

The following new index has been added:

- cixClaims_BaseID_ID

Module(s): Performance | Code-related

Key: RMI-11252

Improved validation for the Item ID field on the Search/Select page

Module(s): Record Management Tools

Key: RMI-11368



Resolved an issue occurring in configurations where a field is subset from Incident Involved, **Site** or **Location** using extended lists, and the user was restricted to a single value for that field. In some cases, this combination caused the child (subset) field to appear blank unless the user manually re-selected the value in the parent field.

Module(s): Record Management Tools | Entry Form

Key: RMI-11462

Added a new menu item for **My Shortcuts** which is visible when the Global Setting for **Item Entry Defaults > 130) Enable the AutoSave function for new forms** is enabled - as this also enables shortcuts within a site as there is no separate permission for allowing users to view Shortcuts which have been shared with them.

This menu will open the **My Shortcuts** page which shows a user the list of their shortcuts and drafts on a single page, and this is the same information which is available on the right-hand side of the Home Page, however, allows users to access this information without needing to go to the Home Page.

Note: Within the **My Shortcuts** page, it is possible for a user to manually re-order their shortcut/draft records using drag and drop to move them around the page. As a result of this, if a user has a draft record which they then complete and submit, or their access to a shortcut is removed it will leave the space on the page blank where this record previously appeared.

Module(s): Record Management Tools | Shortcuts

Key: RMI-11405

Resolved an issue that could cause a pink screen error when filtering reports using a subform field

Module(s): Reporting | Customise Layout

Key: RMI-11237

Resolved an issue where InfoCentre widgets with multiple series charts did not display data correctly when the secondary grouping was set to By Day or By Quarter.

Module(s): Analysis | InfoCentre Data Sources

Key: RMI-11470

Resolved an issue where users who had timed out of RiskMan could regain access by refreshing the browser, without being prompted to re-enter their password

Module(s): User Management | User Authentication

Key: RMI-11493



Resolved an issue on the User Profiles page where, when the **Site User Count Restriction** list was populated, not all Site values were available for selection in the **Site Restriction** fields.

Prior to this fix, if the **Site User Count Restriction** list was populated and a user was restricted to a Site that no longer appeared in the list—due to the maximum user limit being reached—saving the profile would remove the Site Restriction, unintentionally leaving the user unrestricted.

This fix ensures that all valid Sites from the Site list are available in the **Site Restriction** fields and appends any Site value a user is restricted to which has since been removed from the Site list.

Additionally, any Site values a user is restricted to will now appear at the top of the field, making it easier to identify user restrictions without having to scroll through the full list to locate highlighted entries

Module(s): User Management | User Profiles

Key: RMI-11448



Roam

Fixes

Resolved an issue on some Android devices where text in large text fields was not top aligned as expected

Module(s): ROAM | Mobile App

Key: RMI-11199

CIMS

Fixes

Resolved an issue where records updated via the API were incorrectly showing the username of the last user who edited the record. These updates will now display the username as **CIMS Process Update** to clearly indicate that the change was made through the API rather than by an individual user

Module(s): API | CIMS

Key: RMI-11109

Known Issues

Please note, the below issues were identified in pre-existing versions of RiskMan (ie in 25.03 or lower versions) after the 25.06.00 release was created. It has however been decided that that they will be resolved in a 25.06.01 patch release which is why they are documented here.

Depending on configuration, if a site has been set up to use Extended Lists for some of the organisation structure fields, it may be possible for users to receive a “null” error on changing the value in the parent field of one of the linked fields. If users experience this issue, please contact RiskMan Support and a small workaround can be provided for an update to one of the webfiles

Module(s): Record Management Tools | Configuration

Key: RMI-11521



On the Entered XXXX page, if a user has configured their grid to have grouping fields and to be sorted by a column other than the ID, there is the potential that this page may take longer than expected to load

Module(s): Record Management Tools | Grid Listing Pages

Key: RMI-11518

