

# Release Notes

**Product:** RiskMan

**Version:** 2509

**Overview:** This document describes all enhancements and fixes made to RiskMan version 250900 (7 October 2025)

**Last Updated:** 7 October 2025

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# Introduction

This document supplies an overview of new features, and enhancements to existing features, included in RiskMan version **2509**. The earlier released version of RiskMan was 2506.

All new features introduced in a new version of RiskMan are turned OFF by default, unless stated otherwise. This allows for decision to adopt new features, decide who will use the new features and complete change management tasks.

Should you have further questions about the content of this document, please contact RiskMan Support on **1800 018 984 (Outside Australia: +61 (0) 391 257 670)**, or via [Customer Portal](#)

If you would like to enquire about formal training for any of the features listed in this document, please contact the training team on **1800 018 984 (Outside Australia: +61 (0) 391 257 670)**, or via email: [training@rldatix.com](mailto:training@rldatix.com).

## Application Management

### Security Testing

Each release is subjected to automated testing against the 10 known Open Web Application Security Project (OWASP) security vulnerabilities. The top 10 known OWASP security vulnerabilities can be viewed here <https://owasp.org/www-project-top-ten/>

In the event of a High rated outcome, RLDatix undertakes a risk assessment to ensure any resolution implemented will not result in a negative impact on the application. The vulnerability will either be resolved prior to release, or if unable to be resolved, the vulnerability will be internally managed on the RLDatix APAC Risk Register.

If the event of a medium outcome, then RLDatix will work to resolve the vulnerability, where possible prior to release or if unable, then the vulnerability will be placed on the development pathway.

If the event of a Low or Information Only outcome, RLDatix consider the applicability and if to be resolved included on the product roadmap for future development.



# Regression Testing

Regression testing occurs prior to every release and focuses on the likelihood that Bugs may have been reintroduced into the latest version.

Any reintroduced Bugs are resolved, or if minor and will not impact functionality then the Bug is managed as part of the development pathway for fixing in the next release.




# Functionality Testing

Functionality testing is completed by RLDatix employees to ensure that all features are working as expected. The results are reviewed, and any issues are resolved prior to release.




# Enhancements and Changes

Enhancements and changes are rated on a scale of 1 to 3 by their significance and need for training. Some enhancements and modifications made to existing system features might be invisible

## Significance Scale Explanation

|   |  |
|---|--|
|  | A small change that would scarcely be noticed, or something has been made much easier than before    |
|  | A significant change: expansion of existing functionality that may change the way you use the system |
|  | A major enhancement or modification that would require proper planning to be rolled out              |

## Need for Training Scale Explanation

|   |  |
|---|--|
|  | Users may only need to be told about the change; intuitive and simple, so usually no training required |
|  | A change that will likely require internal training to ensure proper use; you may pick it up yourself  |
|  | A change which is highly involved and is likely to require RiskMan training in its proper use          |



# RiskMan

## New Features and Changes

### Improve the performance of the review history and deny

The storage of the Deny data within the database has been changed so that it is now stored in it's own unique tables (tblDeny\_XXXX and tblDenyHistory\_XXXX) and no longer within the tblReviewLog tables in order to assist with performance improvements.

As a result of moving this data into separate tables, if the global setting for "Enable the DENY ACCESS function in Distribution Lists" is enabled and a user is on the Distribution Page for a record which does have users' who have been denied access, this will no longer show the date they were denied beside the name of the user. The date the user was denied access is still available on the page, as it remains visible in the Review History of the record.

A further change which has been made whilst undertaking the work to move the Deny data to separate tables was to ensure that in Alerts Vsn 2, if a "Group recipient" is added to the alert recipients along with named users, the alert will now process correctly for the named users, where before it would not process for any of the users, including the named users.

Please note: For pre-existing records where a user was originally denied access to a record, and then later had the deny removed granting them access, this information will NOT be available in the tblDenyHistory\_XXXX tables - the only data being migrated are the current active deny records. Going forward the fully history of deny and removal of deny will be maintained within the history tables.

Significance: ●●○      Need for training: ●○○

**Area(s):** Performance | Code-Related

**Reference Number:** 318038



## Additional Indexes for Performance

Following a performance review, indexes have been added to the below tables to help improve system efficiency and query performance:

- tblAuthList
  - o IX\_tblAuthList\_ObjType\_Include\_Usertype\_Username\_ObjId\_AccLvl\_LastUpdate\_LastUpdateBy\_RecDeleted
  - o IX\_tblAuthList\_Search2
- tblAddInfDef
  - o ixLP\_FieldName\_Rowtype
  - o ixLP\_SubModule
- tblAddInfDefq
  - o ixLP\_SubModule

Significance: ● ○ ○      Need for training: ● ○ ○

**Area(s):** Performance | Code-Related

**Reference Number:** 319366



## Admin Workbook | Delegates

A new workbook called "Admin - Delegates" has been added to the Workbook reports for all customers in order to provide the ability for users granted permission to the workbook to export this data from RiskMan.

The workbook contains the following tabs:

- Current Delegations - this tab will show a list of ALL current delegations which are set up
- Open-Ended Delegations - this tab will show a list of all delegations which are currently set up and do NOT contain an end-date
- User Site Restrictions - this tab is a full export of all users in the system who have Site-restrictions in their user profile so that it can be used, if required when looking at the Delegations information

Please note, that the workbook does not contain any date filtering, therefore when running the report, as date selection is a mandatory field on the Workbook Report page, any dates can be selected.

The following users will be able to see this Workbook by default IF they have the General tab permission "Can generate Workbook Reports" enabled, and these users can then manage access to the workbook from the Sharing Permissions option on the Workbook Reports page:

- Username = manager
- Anyone on the General User Templates of SuperUser or Super User
- Any other user or user template with the General tab permission of "Can modify global settings"

Please be aware that the generation of the workbook report may take 1-2 minutes depending on the number of users and delegates set up in your system.

As this is an Admin Workbook being provided by RLDatix, this means that the workbook is unable to be customised for any individual variations required. If a variation to the workbook is desired, please contact RiskMan Support on **1800 018 984 (Outside Australia: +61 (0) 391 257 670)**, or via [Customer Portal](#) or your account manager

Significance: ● ○ ○      Need for training: ● ○ ○

**Area(s):** Reporting | Workbook Reports

**Reference Number:** 318110



## Admin Workbook | Manager/Staff Hierarchy

A new workbook called "Admin - Manager/Staff Hierarchy" has been added to the Workbook reports for all customers in order to provide the ability for users granted permission to the workbook to export this data from RiskMan.

The workbook contains the following tabs:

- Current Hierarchy - this tab will show a list of ALL current manager/staff relationships which have been set up, including any which exist for users (either Managers or Staff Members) who have been deleted or expired, along with the General Template the user is assigned
- Users with No Manager - this tab will show a list of all active (ie not deleted or expired) users in the system who do not have a Manager assigned
- User Site Restrictions - this tab is a full export of all users in the system who have Site-restrictions in their user profile so that it can be used, if required when looking at the Manager/Staff Hierarchy information

Please note, that the workbook does not contain any date filtering, therefore when running the report, as date selection is a mandatory field on the Workbook Report page, any dates can be selected.

The following users will be able to see this Workbook by default IF they have the General tab permission "Can generate Workbook Reports" enabled, and these users can then manage access to the workbook from the Sharing Permissions option on the Workbook Reports page:

- Username = Manager
- Anyone on the General User Templates of SuperUser or Super User
- Any other user or user template with the General tab permission of "Can modify global settings"

Please be aware that the generation of the workbook report may take 1-2 minutes depending on the number of users and Manager/Staff hierarchy relationships set up in your system.

As this is an Admin Workbook being provided by RLDatix, this means that the workbook is unable to be customised for any individual variations required. If a variation to the workbook is desired, please contact RiskMan Support on **1800 018 984 (Outside Australia: +61 (0) 391 257 670)**, or via [Customer Portal](#) or your account manager

Significance: ● ○ ○      Need for training: ● ○ ○

**Area(s):** Reporting | Workbook Reports

**Reference Number:** 318131



## Upgrade of Third Party Components | jQuery and Modernizr

As part of RLDatix's on-going commitment to security, the third party components used in RiskMan for the jQuery library and Modernizr have been updated to the most recent versions available at the time the update was undertaken.

This change should not result in any noticeable differences within RiskMan for users, it is purely a back-end/code maintenance item.

Significance: ● ○ ○      Need for training: ● ○ ○

**Area(s):** Security | Code-related

**Reference Number:** 318017

## Updates to DBPatcher and WebPatcher Files

In order to improve the security of the RiskMan database and webfile patchers which are used to deliver RiskMan upgrades and customer enhancements, the following changes have been made:

- The exe files have now had the RLDatix code signing certificate embedded in the digital signature
- The DBPatcher used for core code upgrades has checking to ensure the database compatibility level has been set to at least "SQL Server 2016 (130)" as this is the minimum SQL version supported by RiskMan. If the minimum compatibility level is not met, then a message will be displayed and the patcher will not run

Significance: ● ○ ○      Need for training: ● ○ ○

**Area(s):** Security | Code-related

**Reference Number:** 318073

## User Interface Updates

Updated the colour styling to RLD Teal Green on section headings/buttons from the previous blue-grey or orange in the below areas:

- Indicators
- Workbook Reports
- Alerts Vsn 2 - Schedule tab
- Reports Vsn 1 - My Reports | Schedule tabs.

Significance: ● ○ ○      Need for training: ● ○ ○

**Area(s):** User Interface | Styling

**Reference Number:** 317456



## Fixes

Resolved an issue in Alerts Vsn 2 which could prevent a "revoke" alert from being opened in order to view/edit the alert if there were no recipients saved with the alert.

Revoke alerts can now be saved without any recipients, and when the alert processing runs, even if there are records which match the conditions of the alert, the processing will identify there are no recipients, and therefore not attempt to find any matching records.

**Area(s):** Alerts | Create / Edit Alerts

**Reference Number:** 317390

**Zendesk Ticket:** 1020818

**Customer Reference ID:** QH-INC1561818

Resolved an issue with the Alerts Vsn 2 "Find Values" query which could result in the Location\* field not displaying the correct list of values when this field is not being populated from the Site\* / Location\* (ie database name SiteLocation) list.

**Area(s):** Alerts | Create / Edit Alerts

**Reference Number:** 317439

Removed the Administration | Tools | Users | Recover Password menu as this menu is obsolete given that passwords are encrypted in the database, therefore it is not possible for an Administrator to recover a password on behalf of a user.

**Area(s):** Miscellaneous | Menus

**Reference Number:** 317476

The Administration | Configuration "Find Related Incident Grid Columns" menu has been updated for the following:

- Rename the menu to "Feedback Module - Find Related Incident Grid Columns" so that it reflects the area of the system it is used in
- Correct the permissions so only users with the Feedback Module "Can modify Feedback Global Settings" see the menu as it is related to the Feedback Module only
- Correct the URL so that the page opens when the menu is selected.

**Area(s):** Miscellaneous | Menus

**Reference Number:** 317483



**Removed** all views from the database which ended in "**\_Posted\_All**" as this views are not required given they were a duplicate of the "**\_Posted**" view as there is each record can only ever have on posted version.

Please be aware that if the "**\_Posted\_All**" views (for example vwReg\_Incidents\_Posted\_All) views have been used in any Indicators or external reporting tools, you will need to manually identify and update these to instead use the "**\_Posted**" view (eg vwReg\_Incidents\_Posted).

**Area(s):** Miscellaneous | Database Views

**Reference Number:** 324906

Modified the queries behind the Entered XXXX grid page for improved performance. While the impact may vary, some users may notice improved page load times. Please note that overall performance can still be influenced by a range of factors, including user-specific filtering, grouping or sorting on the grid.

**Area(s):** Performance | Code-related

**Reference Number:** 317430

**Previously included in patch:** 250601

**Customer Reference ID:** QH- INC1549773

Improved the "Recreate Procedures" process to ensure that when it is run it will no longer try updating all existing subform string fields from a NULL value to an empty string which can cause performance issues in a site with a lot of data and subforms.

Note: If required all existing string fields in subforms can still be updated from NULL to empty string by using the new "Verify subform string columns NOT NULL" option on the Recreate Procedures page. This additional option would only be required to be used if directed by RLDatix support teams.

**Area(s):** Performance | Code-related

**Reference Number:** 317446

**Previously included in patch:** 250603

Resolved an issue which could occur in configuration where a field has been subset from Incident Involved, Site\* or Location\* using extended lists, AND a user is restricted to a single-value in the field. In some instances this combination could result in the child field (ie subset field) being blank unless the user went and manually re-selected the value in the parent field.

**Area(s):** Record Management Tools | Entry / Review Form

**Reference Number:** 317431

**Previously included in patch:** 250601

\* These fields may be named differently in your RiskMan system based on the names entered in the Global Settings | Naming Conventions for items 40 and 50



Resolved an issue which, depending on configuration, could occur on a new entry form preventing the "Incident Involved" field from displaying a "Please select" option and hiding the rest of the page until an appropriate value is selected.

**Area(s):** Record Management Tools | Entry / Review Form

**Reference Number:** 317450

**Zendesk Ticket:** 1017131, 1014430

**Previously included in patch:** 250601

Resolved an issue which could occur with Extended Lists, and fields which are filtered based upon an integer (ie numeric) field on the form to display the relevant values.

For example in a CIMS site, the DHHS Program field was not displaying the "Family Violence and Sexual Assault services" option even though it had a valid CIMS Version Start value in the list – this fix corrects the issue so that the option will display for current incidents, but is not available on older CIMS incidents entered under the prior CIMS Incident Version.

**Area(s):** Record Management Tools | Entry / Review Form

**Reference Number:** 317740

**Previously included in patch:** 250602

Resolved an issue with the "ClearOnHidden" functionality which would only present in very specific circumstances with unique configuration which could cause this to incorrectly trigger fields set as radio buttons to display when saving a record.

**Area(s):** Record Management Tools | Entry / Review Form

**Reference Number:** 325747

**Previously included in patch:** 250604

Resolved an issue with the "Record locking" where after a user received the message advising the record they have opened was locked, after they closed this the information from the record lock dialogue was incorrectly being added to the bottom of the page after the Review History.

**Area(s):** Record Management Tools | Entry / Review Form

**Reference Number:** 317479



Resolved an issue on the "History" icon which users' can select on the grid listing pages where it was incorrectly showing any deleted journals in the Journal History section. This has been resolved so that deleted journals will no longer appear.

**Area(s):** Record Management Tools | Grid Listing Pages

**Reference Number:** 317409

**Zendesk Ticket:** 978023

Resolved an issue which occurred if the RiskMan database is hosted on SQL Server 2019 or above, where adding the standard multi-select fields to the grid listing pages using Change Columns would result in only one value appearing even if more than one value had been selected in the field.

**Area(s):** Record Management Tools | Grid Listing Pages

**Reference Number:** 317471

**Zendesk Ticket:** 1044165

**Previously included in patch:** 250603

Resolved an issue in the "User Selector" dialog with the display of special characters such as single quotes and backslashes so they will no longer show with the html encoding of an additional backslash.

Prior to this change when viewing the list of users in the dialog, if the name contained a single quote it would display with the additional backslash for example Patrick.O\'Brien instead of Patrick.O'Brien. If the name contained a backslash it would display with double backslash, for example domain\\username instead of domain\username.

**Area(s):** Record Management Tools | Multiple Areas

**Reference Number:** 317323

**Zendesk Ticket:** 926755

Corrected some underlying styling issues identified in the Portal Entry page and the confirmation page displayed once the record is submitted.

**Area(s):** Record Management Tools | Portal Entry

**Reference Number:** 323277



Resolved an issue in the Analyser Comparison Factors which was preventing factors from being able to be added when the Related Dimension was the "Site" field.

**Area(s):** Reporting | Analyser

**Reference Number:** 323312

**Zendesk Ticket:** 1042759, 1056019

**Previously included in patch:** 250604

Resolved an issue in Indicators which could prevent users with Site and/or Location restrictions from being able to successfully run an Indicator set.

**Area(s):** Reporting | Indicators

**Reference Number:** 320689

**Zendesk Ticket:** 1004951, 1048008, 1062586, 1060788

**Previously included in patch:** 250604

Resolved an issue in the InfoCentre condition builder which resulted in "Time" fields displaying the date picker instead of the time picker.

**Area(s):** Reporting | InfoCentre

**Reference Number:** 317321

**Zendesk Ticket:** 1003823

Resolved an issue in Report advanced conditions which prevented filtering reports by Time fields, as the times entered were not being recognised by the code at the time the report was run, thereby returning no results.

**Area(s):** Reporting | Reports Vsn 1 and Vsn 2

**Reference Number:** 317417

**Zendesk Ticket:** 985728



Resolved an issue in the reports when the "Comprehensive Custom Report" layout is selected and a user filters the report by a subform field where this was giving a pink screen error in some registers. This has been corrected so that it is now possible to correctly filter this layout by subform field conditions.

**Area(s):** Reporting | Reports Vsn 1 and Vsn 2

**Reference Number:** 325750

**Zendesk Ticket:** 1052084

**Previously included in patch:** 250604

The Heat Map Vsn 2 has been modified slightly around the display of the Control Effectiveness background which appears behind each of the Risk ID's in the grid.

When viewing the Heat Map Vsn 2 page, the 'green tick' has been replaced by a green square and the spherical images have been increased slightly in size as well as adding padding so that if there are a large number of risks or the risk ID's are higher numbers it is easier to see the ID's within the control effectiveness rating.

Please note that when printing the Heat Map report, the matrix will display exactly as per what is seen on the Risk Heat Map Vsn 2 page, however the legend will still display with the old icons including the green tick instead of the green square.

The display of the Risk Heat Map Vsn 1 control effectiveness background remains unchanged.

**Area(s):** Reporting | Risk Heat Map

**Reference Number:** 317458

Resolved an issue on the User Profile page with the styling of the "Username Filter" field heading in the filters section to ensure that if custom styling is applied to a site, this field will apply the same styling as the other fields in the filter section.

**Area(s):** User Interface | Styling

**Reference Number:** 324908

Resolved an issue with the My Workspace | My Identity | XXXX menu which could cause a user with a backslash in their username to be unable to directly return to their identity via the menu (they could via the "Select an Identity" page) as it would take them to the "Select an Identity" page to re-select the user.

**Area(s):** User Management | Delegation

**Reference Number:** 317324



# Roam

## New Features and Changes

### Increase Minimum Version of Android App

In line with Google Playstore minimum version requirements the Roam app had had the minimum version updated to Android 15 (API Level 35).

Significance: ● ○ ○      Need for training: ● ○ ○

**Area(s):** Roam | Mobile App - Android

**Reference Number:** 319369

## Fixes

Resolved an issue in the Roam Script Builder with the Boiler Helper on the SetField functionality where after using this it could cause the remainder of the path to be hidden

**Area(s):** Roam | Script Builder

**Reference Number:** 317236

Modified the sort order of the list of registers on the first screen of the passkey so that they will now be displayed in the same order they appear elsewhere within RiskMan (ie the same order they appear on the User Templates/Profiles page) when working in script builder.

Note at this time, this change is for the script builder only for admin users creating their scripts, and the order within the app remains unchanged from the current behaviour, which is alphabetical based on the underlying database name for the register.

**Area(s):** Roam | Script Builder

**Reference Number:** 317236

Resolved an issue in the Roam app which could occur if configuration is set up to use extended lists for subsetting AND one of the parent list values contains a comma. Previously this resulted in the child field not displaying any values to select from, and this has been resolved so that the values in the child field display as expected.

**Area(s):** Roam | Mobile App - Android

**Reference Number:** 325322

**Zendesk Ticket:** 1045842



# CIMS

## Fixes

Modified the process which checks if there are any CIMS updates so that it will no longer create a new version of the record and populate the review history if the process does NOT find any updates, this will now only occur if there are updates from CIMS.

This change means that the review history will no longer show you each time that the alert process has run to check the CIMS Status, it will only show you the Transmission/Retrieval if there are changes OR if a user manually retrieves the status on the transmission log pages.

As part of this change, all older entries in the review history where the status was retrieved and no changes were identified will be removed so they are no longer visible, and will be replaced with a single entry in the Review History reading "**CIMS Auto Retrieval Logs Archived**" and the date/time this occurs - ie the date/time of the upgrade. This data is being moved to a backup table called "tblReviewLog\_BKUP\_CIMSRetrievalRecords" so that it is still able to be queried if required for support purposes.

Along with the above changes, when the automatic CIMS process runs and if there are updates, the new posted version of the record will be created and review history will now show the "User" who has made this update as "CIMS Process Update" instead of the previous occurrence where it was showing the User as the last person who manually updated the incident.

Please note: There is no change in the data which stores in the CIMS Transmission Log table in the backend of the database, therefore this table will continue to log each time the automatic process runs, and the response received from CIMS.

**Area(s):** API | CIMS

**Reference Number:** 317406

**Zendesk Ticket:** 1036716, 1022612, 981924, 925670

